

Company background

FrameworkLTC is a comprehensive pharmacy management solution designed specifically for long-term care pharmacies. This powerful platform transforms how you run your business by automating repetitive tasks, optimizing workflows, and seamlessly connecting with your essential tools. FrameworkLTC adapts to your pharmacy's unique needs, making complex operations simple while providing the tools to grow your business confidently. From streamlined month-end billing to efficient patient database management, FrameworkLTC is the foundation your pharmacy needs to thrive in today's competitive healthcare landscape.

Newest product or service

Coming Soon: FrameworkInsight SAAS service features software for budget analysis, expense and revenue tracking, facility management, resource utilization, inventory control, data visualization, predictive analytics, and pharmacy compliance monitoring, all with AI-powered analysis.

Improving patient safety or outcomes

FrameworkLTC enhances patient safety and outcomes by streamlining medication management, reducing errors, and improving adherence. The system automates prescription processing, barcode scanning, and drug utilization reviews to minimize medication errors and ensure accuracy. Seamless eMAR and EHR integrations improve communication between pharmacies and care facilities, reducing missed doses and medication mismanagement.

Automated refill reminders, customizable packaging, and real-time data sharing help enhance medication adherence and coordination. Additionally, decision-support tools and analytics provide real-time insights, enabling pharmacists to track adherence, flag high-risk medications, and optimize therapy. With built-in compliance checks and adverse drug event prevention, FrameworkLTC empowers LTC pharmacies to deliver safer, more effective patient care while improving overall health outcomes.

Products and services that help pharmacies increase revenue opportunities and profitability

FrameworkLTC increases revenue opportunities for long-term care (LTC) pharmacies by optimizing billing and reimbursement, improving operational efficiency, and supporting growth. The system ensures accurate and timely claim submissions, reducing denials and accelerating revenue capture. It also offers tools for denial management and re-billing to recover lost revenue. By automating workflows, improving inventory management, and providing real-time financial insights, FrameworkLTC reduces operational costs and enhances profitability. Its scalability allows pharmacies to expand operations without additional administrative burden, while seamless integrations with other healthcare systems enhance service offerings. Overall, FrameworkLTC helps pharmacies increase profitability and growth potential.

The strategic needs for pharmacy technology in the next three to five years

At SoftWriters, we see several strategic needs for pharmacy technology in the next three to five years, with a strong focus on data-driven decision-making, AI integration, and enhanced customer insights.

Our new Business Intelligence tool, FrameworkInsight, will be critical in enabling pharmacies to leverage real-time data for more informed decision-making. As the industry moves toward value-based care, having the ability to analyze and act on data quickly will be essential for pharmacies to stay competitive, optimize operations, and improve patient outcomes.

Additionally, AI capabilities within our software will play a significant role in enhancing operational efficiency, improving accuracy, and providing predictive insights for inventory, medication management, and patient care. AI can automate routine tasks, identify potential risks, and suggest interventions, all of which will help pharmacies maintain high standards of care while increasing efficiency.

Finally, using Customer Insights to drive business decisions is becoming increasingly vital. By tapping into customer feedback and usage data, we can continuously refine our offerings and align our solutions with the evolving needs of the LTC pharmacy market. This will enable pharmacies to stay ahead of industry trends, enhance customer satisfaction, and ultimately drive growth.

In summary, SoftWriters is committed to equipping LTC pharmacies with the tools they need to succeed in an increasingly data-driven and AI-powered future.

Markets Served

- Independents and Small Chains
- Regional Chains
- Mail Order
- Specialty
- Long-term Care (closed door and combo)
- Correctional
- Government
- Central-fill
- Compounding

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